



FOR IMMEDIATE RELEASE

Dec. 14, 2015

CUSTOMER SERVICE: 800-436-7734

PSE&G warns customers about increase in scams

(Newark, N.J. – Dec. 14, 2015) Public Service Electric and Gas Company (PSE&G), New Jersey’s largest utility, is urging its customers to be alert to scams this season. Customers should be cautious of callers who demand immediate payment via a pre-paid card, and wary of phony utility workers showing up at their door to “check a problem.”

“We’ve seen a significant uptick in the number of scams being reported to us by customers,” said Greg Dunlap, vice president of Customer Operations for PSE&G. “The only way to protect against these scams is for customers to be cautious when contacted by someone seeking access to their home or demanding immediate payment. Even one customer being cheated is one too many.”

Phone scammers use scare tactics -- threatening service termination if they do not receive immediate payment with a pre-paid credit card. PSE&G offers a number of payment options, and would never require a customer to use one specific type of payment.

Door-to-door scammers use trickery -- showing up at someone’s house dressed like a utility worker and say they need to “check a problem.” Often, after they gain access they burglarize the home. Always ask for I.D.

When in doubt or if suspicious in any way, PSE&G urges customers to call the number listed on their bill: 1-800-436-PSEG (7734) and report scamming activity to their local police department.

PSE&G

Public Service Electric and Gas Company (PSE&G) is New Jersey’s oldest and largest regulated gas and electric delivery utility, serving nearly three-quarters of the state’s population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability. PSE&G is a subsidiary of Public Service Enterprise Group Incorporated (PSEG) (NYSE:PEG), a diversified energy company.

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